



# ALBUQUERQUE COMMUNITY SAFETY

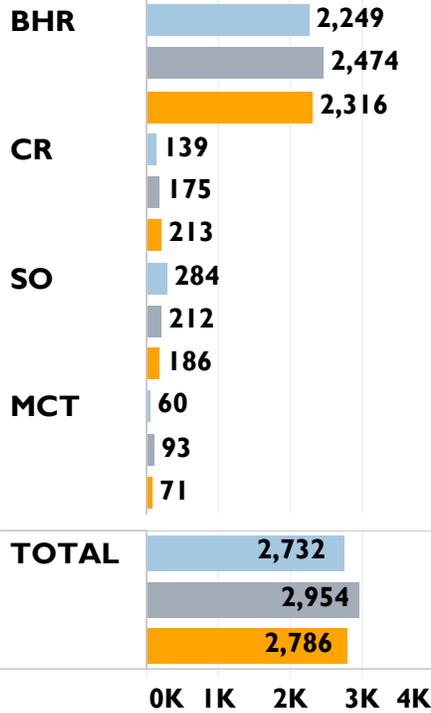
MONTHLY INFORMATIONAL REPORT

February 2025

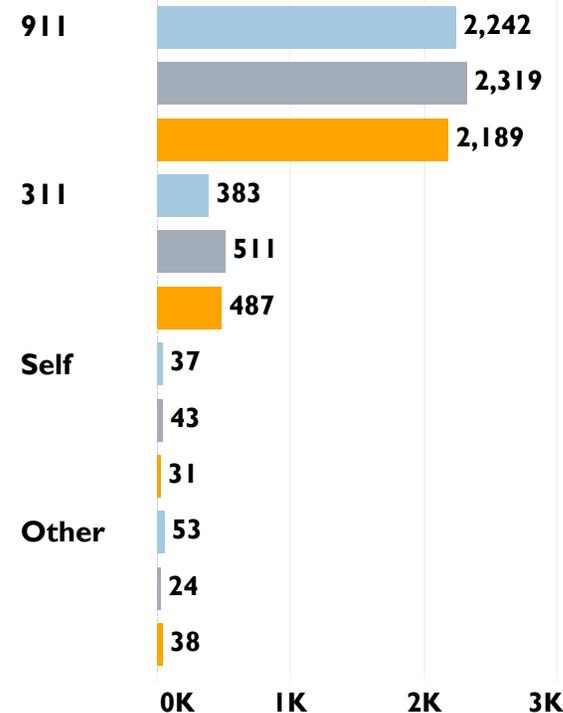


## CFS BY PROGRAM

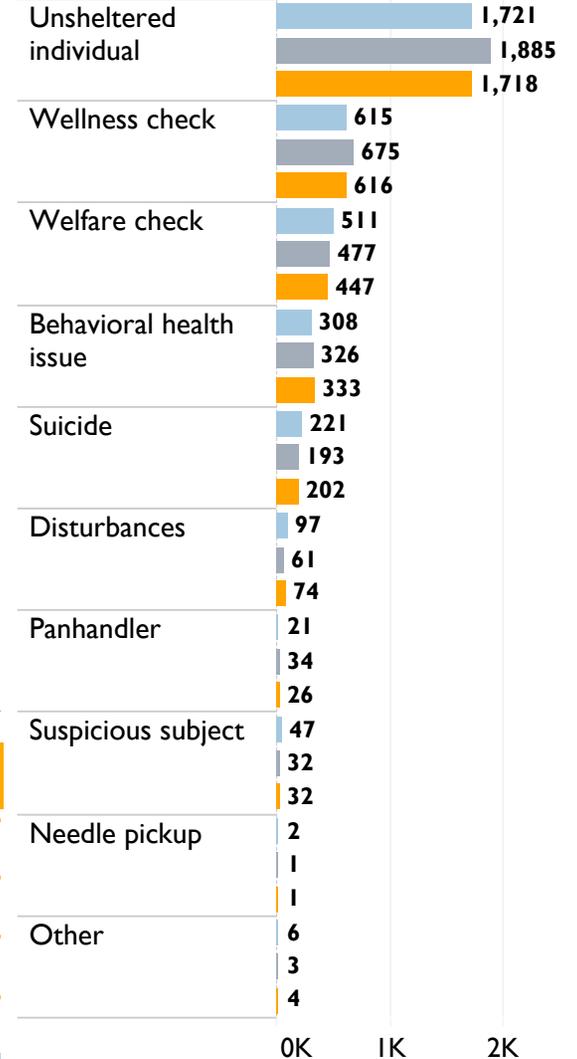
DECEMBER  
JANUARY  
FEBRUARY



## CFS BY REFERRAL SOURCE\*



## CFS BY CALL TYPE\*



## FISCAL YEAR TO DATE CALLS FOR SERVICE

**Behavioral Health Response 19,818**  
**Street Outreach Response 2,506**  
**Community Response 1,166**  
**Mobile Crisis Team 772**

**Calls Since Inception: 100,701**

**TOTAL CFS 24,262**

\*Does not include MCT data, which is currently tracked by APD

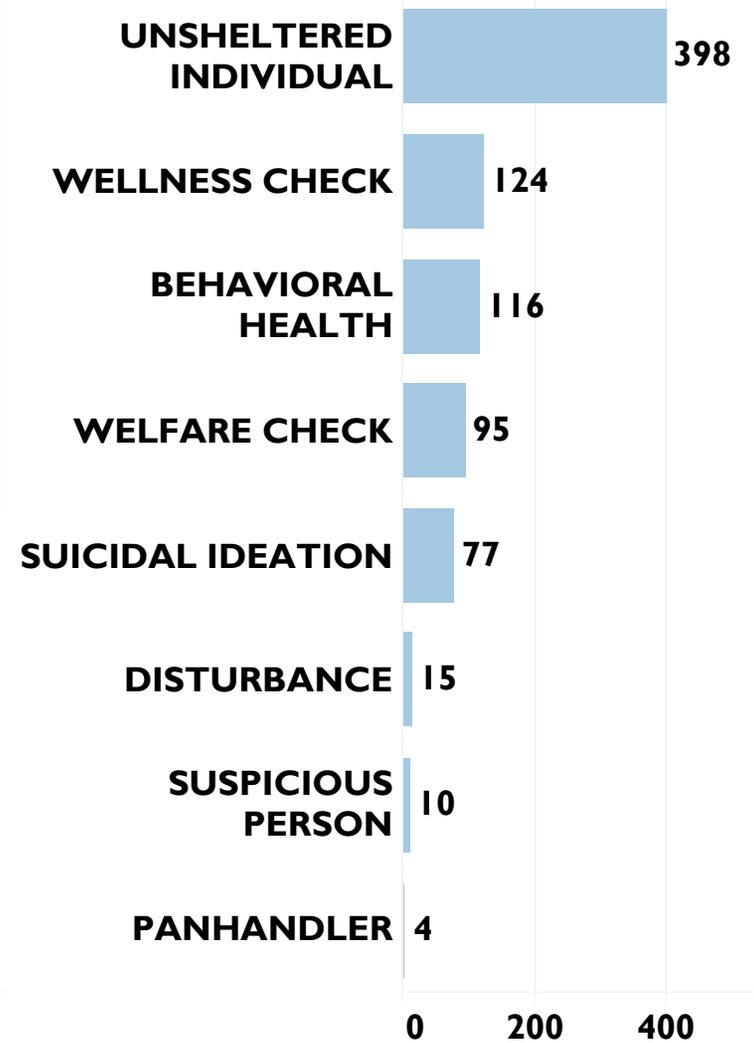


## GRAVEYARD SHIFT REPORT

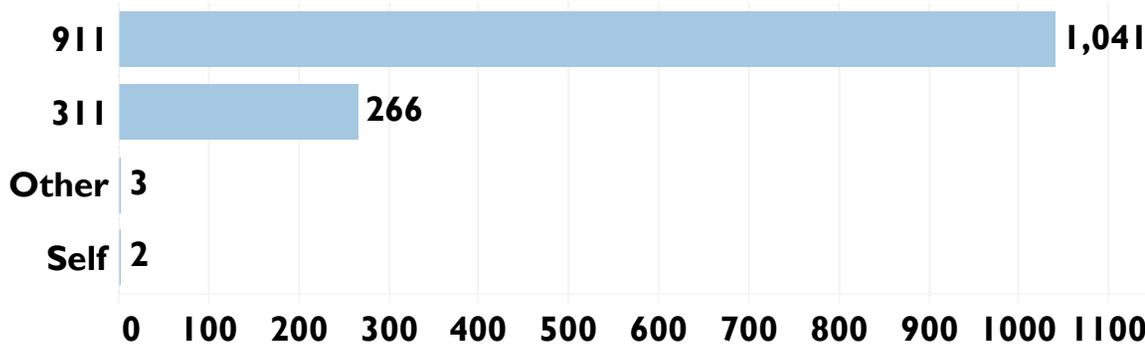
ACS now operates 24/7.  
A graveyard response is between 8pm and 7am.



### CFS BY CALL TYPE

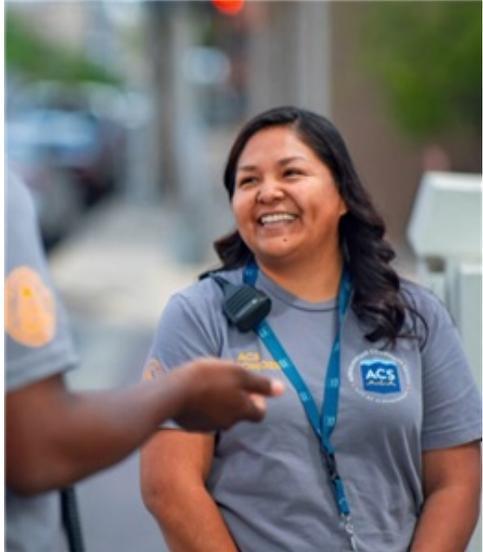


### REFERRAL SOURCE

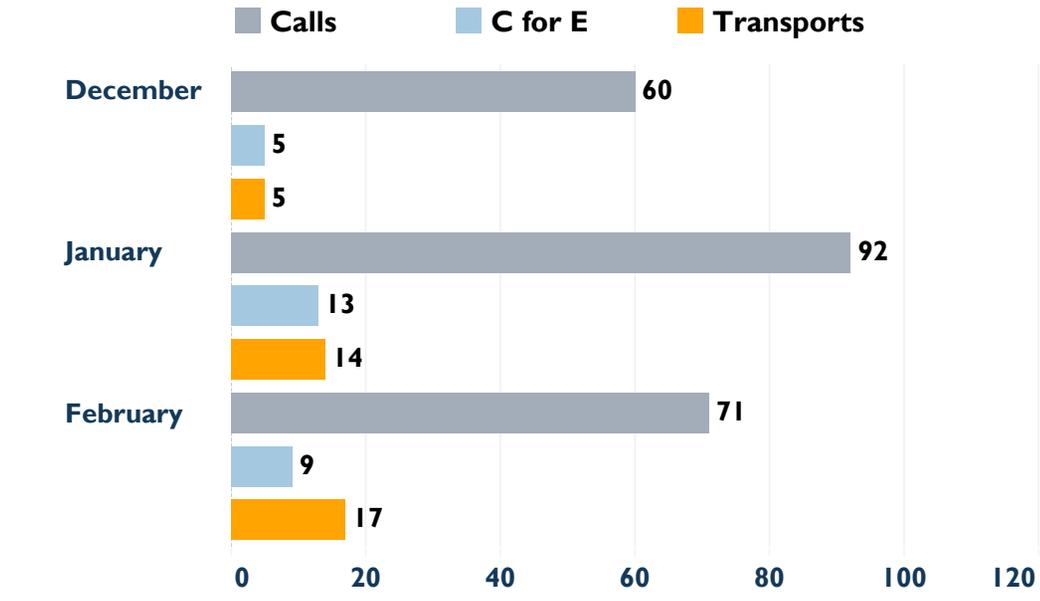


### BHR RESPONSE TIMES

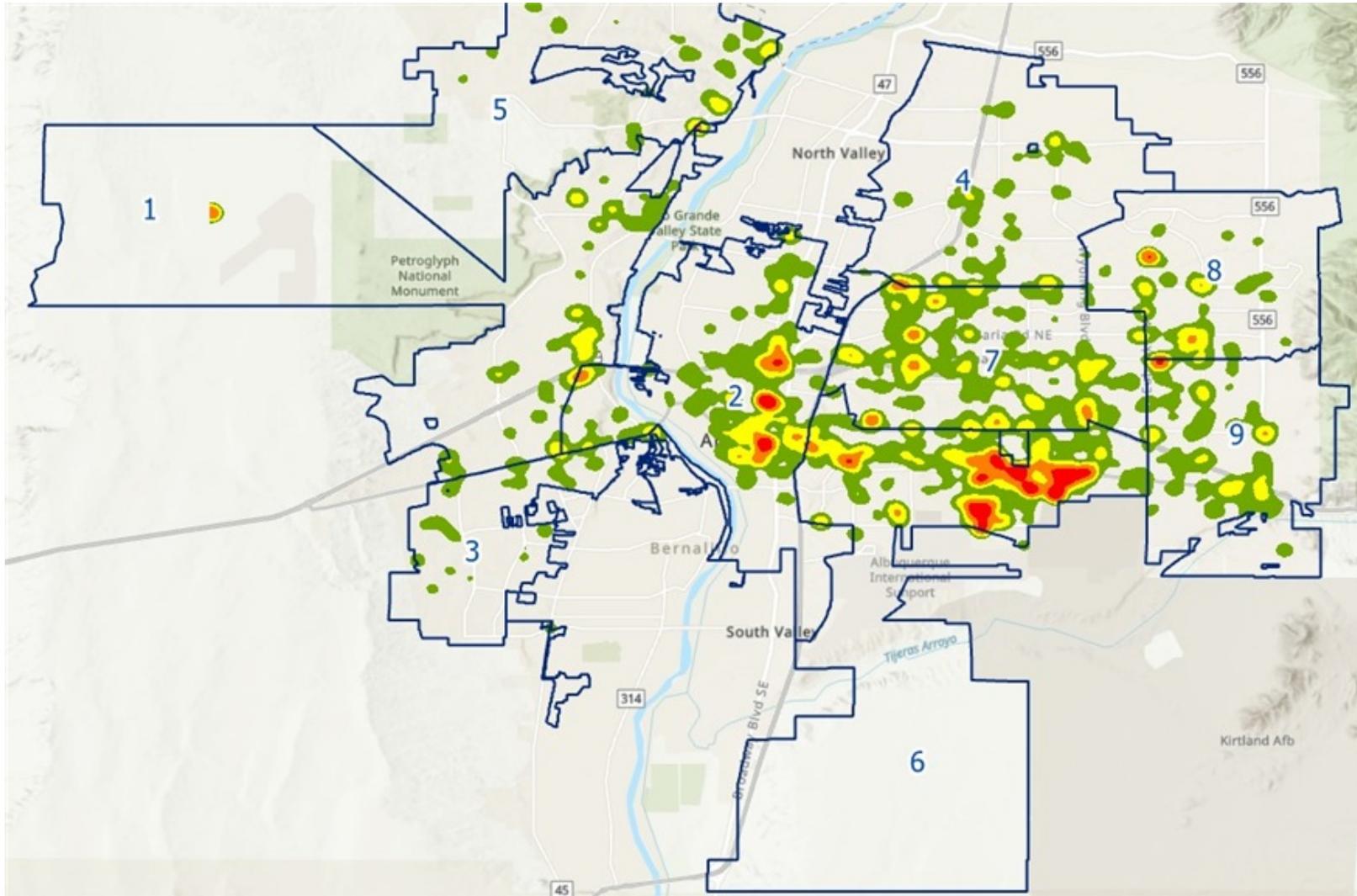
	DEC	JAN	FEB	FYTD
Entry to Dispatch (in the queue)	03:55:24	03:55:30	03:51:38	03:47:55
Dispatch to On-Scene (travel time)	00:23:59	00:20:22	00:22:06	00:23:32
On-scene to Clear (time on the call)	00:22:47	00:20:35	00:21:18	00:22:04
Create to Clear (total time to address call)	04:42:00	04:37:48	04:36:36	04:35:43



### MCT CALLS, CERTIFICATES FOR EVALUATION, AND TRANSPORTS



## ACS CALLS FOR SERVICE BY COUNCIL DISTRICT



Council District	
1-Sanchez	194
2-Baca	516
3-Lewis	67
4-Bassan	140
5-Peña	87
6-Rogers	841
7-Fiebelkorn	492
8-Champine	161
9-Grout	222